

FAQ

MORPHOWAVE



What is MorphoWave?

Morphowave is a frictionless biometric technology that uses the wave of your hand for granting access through lobby turnstiles.

Does it store my fingerprints and how/where is it stored?

The enrollment process involves a few simple steps that takes approximately 2 minutes. The first step is to scan your finger images (both hands). Once the scan is complete the system converts your finger images to a mathematical representation (numerical values). This data is stored in the system and is unique to your profile. Your actual finger images are deleted from the system and only the numerical value of your finger images is maintained.

Does it connect at all to the internet which could potentially be a security risk?

No, the connection will be an intranet building system only.

Why do I have to sign a consent form?

EQ Office complies with the Illinois Biometric Information Privacy Act, which requires consent to collect or store biometric data.

Can I still use my existing building ID card?

Of course. Use of this system is not mandatory and existing ID Cards will continue to be accepted at the turnstiles. In most cases, you will need to continue to use ID Cards in your company's work space.

How long is the data kept on file after I have left employment at the Willis Tower?

If you decide to enroll in the program and your employment at the Willis Tower ends, EQ Office will delete the mathematical representation of your fingerprints when notified by your employer.

How long will the building store my data?

If you decide to enroll in the program, your data will be stored until one of the following circumstances arises:

- When the initial purpose for collecting and obtaining the data has been satisfied, such as you are no longer entitled to access the Willis Tower after separation from your employment by a building tenant.
- When you give us written notice that you wish to stop participating in the program;
- When the Program is terminated, which EQ Office may do in its sole discretion; or,
- Within three years after your last interaction with EQ Office.
- Within 90-120 days when no activity has been detected in the access control